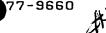
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Attorney Docket No.: 20375-006600

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DECLARATION (37 CFR 1.63) FOR UTILITY OR DESIGN APPLICATION **USING AN APPLICATION DATA SHEET (37 CFR 1.76)**

As the below named inventor(s), I/we declare that:					
This declaration is directed to:					
נ	The at	The attached application, or			
C	Applic	ation No. 10/08	31,167 filed on	February 2	2, 2002
	☐ as	amended on _	(if applica	able);	
	I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought;				
I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above;					
I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including material information which became available between the filing date of the prior application and the National or PCT International filing date of the continuation-in-part application, if applicable; and					
All statements made herein of my/our own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.					
FULL NAME OF INVENTOR(S)					
Inventor 1	Mark Tonack		······	Date:	4-23-2002
Signature:	cup Ti	nock	- Citizen	of: <u>Unit</u>	ed States
inventor 2				Date:	
Signature:			Citizen	of:	:
Inventor 3				Date:	
Signature:			Citizen	of:	
Inventor 4		,		Date:	· · · · · · · · · · · · · · · · · · ·
Signature:			Citizen	of:	
Additional inventors are being named in form(s) attached hereto.					

Burden Hour Statement: This collection of information is required by 35 U.S.C. 115 and 37 CFR 1.63. The information is used by the public to file (and the PTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 1 minute to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231. DE 7068569 v1

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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

	The state of the s		
Applicati n Numb r	10/081,167		
Filing Date	February 22, 2002		
First Named Inventor	Mark Tonack		
Title	MAINTENANCE REQUESTS SYSTEMS AND METHODS		
Group Art Unit	2171		
Examiner Name	Unassigned		
Attorney Docket Number	20375-006600		

I hereby appoint:			21		 	
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Name Re			Registration	stration Number		
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I am the:						
Applicant/Invent	Applicant/Inventor.					
Assignee of record of the entire interest. See 37 CFR 3.71.						
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).						
SIGNATURE of Applicant or Assignee of Record						
Name Ken Al	Ken Algiene Title: Assistant Secretary					
Signature						
Date May (0, 2002						
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.						
	Total of 1 form is submitted.					

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Attorney Docket No. 20375-006600

STATEMENT UNDER 37 CFR 3.73(b)						
Applicant/Patent Owner: Mark Tonack						
Application No./Patent No.: 10/081,167 Filed/Issue Date: February 22, 2002						
Entitled: Maintenance Request Systems and Methods						
First Data Corporation, a Delaware Corporation						
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)						
states that it is:						
1. the assignee of the entire right, title, and interest; or						
 an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is% 						
in the patent application/patent identified above by virtue of either	er:					
A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.						
OR						
B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:						
1. From:	o:					
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.						
2. From:	o:					
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.						
3. From:	o :					
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.						
Additional documents in the chain of title are listed on a supplemental sheet.						
Copies of assignments or other documents in the chain of title are attached.						
[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.8]						
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.						
May 10, 2002	Ken Algiene					
Date	Typed or printed name					
	Signature					
	Assistant Secr tary					
	Titl					

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.